Brighthouse Financial, Inc. Financial Supplement

Second Quarter 2020



Table of Contents

Financial Results

- 1 Key Metrics
- 2 GAAP Condensed Statements of Operations
- 3 GAAP Balance Sheets

Earnings and Select Metrics from Business Segments and Corporate & Other

- 5 Statements of Adjusted Earnings by Segment and Corporate & Other
- 7 Annuities Statements of Adjusted Earnings
- 8 Annuities Select Operating Metrics
- 10 Life Statements of Adjusted Earnings
- 11 Life Select Operating Metrics
- 13 Run-off Statements of Adjusted Earnings
- 14 Run-off Select Operating Metrics
- 15 Corporate & Other Statements of Adjusted Earnings

Other Information

- 17 DAC and VOBA and Net Derivative Gains (Losses)
- 18 Notable Items
- 19 Variable Annuity Separate Account Returns and Allocations
- 20 Summary of Investments
- 21 Statutory Statement of Operations Information
- 22 Statutory Balance Sheet and Surplus Information

Appendix

- A-1 Note Regarding Forward-Looking Statements
- A-2 Non-GAAP and Other Financial Disclosures
- A-6 Acronyms
- A-7 Reconciliation of Net Income (Loss) Available to Shareholders to Adjusted Earnings and Adjusted Earnings, Less Notable Items, and Reconciliation of Net Income (Loss) Available to Shareholders per Common Share to Adjusted Earnings per Common Share and Adjusted Earnings, Less Notable Items per Common Share
- A-8 Reconciliation of Return on Common Equity to Adjusted Return on Common Equity
- A-9 Reconciliation of Total Revenues to Adjusted Revenues and Reconciliation of Total Expenses to Adjusted Expenses
- A-10 Investment Reconciliation Details

Note: See the Appendix for non-GAAP financial information, definitions and reconciliations. Financial information, unless otherwise noted, is rounded to millions. Some financial information, therefore, may not sum to the corresponding total.

As used in this financial supplement, "Brighthouse Financial," "Brighthouse," the "Company," "we," "our" and "us" refer to Brighthouse Financial, Inc.



Financial Results



Key Metrics (Unaudited, dollars in millions except per share amounts)

| | As of or For the Three Months Ended | | | | | | | |
|---|-------------------------------------|-------------------|----------------------|-----------------------|------------------|--|--|--|
| Financial Results and Metrics (1) | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | | |
| Net income (loss) available to shareholders | \$(1,998) | \$4,950 | \$(1,077) | \$676 | \$377 | | | |
| Adjusted earnings | \$11 | \$211 | \$282 | \$(169) | \$254 | | | |
| Adjusted earnings, less notable items (2) | \$39 | \$273 | \$265 | \$260 | \$296 | | | |
| Total corporate expenses (3) | \$210 | \$214 | \$283 | \$248 | \$242 | | | |
| Combined total adjusted capital (4) | \$7,700 | \$7,217 | \$9,694 | \$8,406 | \$6,897 | | | |
| Combined risk-based capital ratio (5) | 515%-535% | 515%-535% | 552% | N/A | N/A | | | |
| Stockholders' Equity | | | | | | | | |
| Brighthouse Financial, Inc.'s stockholders' equity | \$20,909 | \$20,374 | \$16,172 | \$17,695 | \$16,276 | | | |
| Less: Preferred stock, net | 802 | 412 | 412 | 412 | 412 | | | |
| Brighthouse Financial, Inc.'s common stockholders' equity, including AOCI | \$20,107 | \$19,962 | \$15,760 | \$17,283 | \$15,864 | | | |
| Less: AOCI | 4,965 | 2,647 | 3,240 | 3,567 | 2,702 | | | |
| Brighthouse Financial, Inc.'s common stockholders' equity, excluding AOCI | \$15,142 | \$17,315 | \$12,520 | \$13,716 | \$13,162 | | | |
| Return on Common Equity (1) | | | | | | | | |
| Return on common equity | 14.3% | 29.5% | (4.9)% | 11.7% | 5.7% | | | |
| Return on common equity, excluding AOCI | 17.8% | 35.4% | (5.8)% | 13.4% | 6.3% | | | |
| Adjusted return on common equity | 2.3% | 4.2% | 4.5% | 3.8% | 7.3% | | | |
| Earnings Per Common Share, Diluted (1), (6) | | | | | | | | |
| Net income (loss) available to shareholders per common share | \$(21.10) | \$47.11 | \$(10.02) | \$6.06 | \$3.27 | | | |
| Adjusted earnings per common share | \$0.11 | \$2.01 | \$2.61 | \$(1.52) | \$2.19 | | | |
| Adjusted earnings, less notable items per common share | \$0.41 | \$2.60 | \$2.46 | \$2.33 | \$2.56 | | | |
| Weighted average common shares outstanding | 94,837,492 | 105,093,515 | 107,840,324 | 111,527,480 | 115,536,654 | | | |
| Book Value Per Common Share | | | | | | | | |
| Book value per common share (1) | \$216.25 | \$198.62 | \$148.64 | \$158.18 | \$140.83 | | | |
| Book value per common share, excluding AOCI (1) | \$162.85 | \$172.28 | \$118.08 | \$125.53 | \$116.85 | | | |
| | | | | | | | | |

(1) See definitions for Non-GAAP and Other Financial Disclosures in the Appendix beginning on page A-2.

(2) See additional information regarding notable items on page 18.

(3) Includes functional department expenses, public company expenses, certain investment expenses, retirement funding and incentive compensation; and excludes establishment costs.

(4) Reflects preliminary statutory results for the three months ended June 30, 2020. See additional information on page 22.

(5) The RBC ratio is reported as a preliminary range on the quarters. RBC ratios prior to the implementation of variable annuity capital reform are not presented.

(6) For loss periods, dilutive shares were not included in the calculation of net income (loss) available to shareholders per common share or adjusted earnings per common share as inclusion of such shares would have an anti-dilutive effect.



GAAP Condensed Statements of Operations (Unaudited, in millions)

| | | Fo | r the Three Months E | inded | | For the Six M | lonths Ended |
|--|------------------|-------------------|----------------------|-----------------------|------------------|------------------|------------------|
| Revenues | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Premiums | \$193 | \$198 | \$209 | \$214 | \$232 | \$391 | \$459 |
| Universal life and investment-type product policy fees | 827 | 886 | 950 | 867 | 888 | 1,713 | 1,763 |
| Net investment income | 652 | 916 | 898 | 928 | 942 | 1,568 | 1,753 |
| Other revenues | 93 | 102 | 107 | 94 | 96 | 195 | 188 |
| Revenues before NIGL and NDGL | 1,765 | 2,102 | 2,164 | 2,103 | 2,158 | 3,867 | 4,163 |
| Net investment gains (losses) | (34) | (19) | 33 | 27 | 63 | (53) | 52 |
| Net derivative gains (losses) | (2,653) | 6,902 | (1,891) | 1,057 | 149 | 4,249 | (1,154) |
| Total revenues | \$(922) | \$8,985 | \$306 | \$3,187 | \$2,370 | \$8,063 | \$3,061 |
| Expenses | | | | | | | |
| Interest credited to policyholder account balances | \$276 | \$259 | \$268 | \$272 | \$265 | \$535 | \$523 |
| Policyholder benefits and claims | 839 | 1,187 | 734 | 1,319 | 845 | 2,026 | 1,617 |
| Amortization of DAC and VOBA | (92) | 770 | 9 | 181 | 170 | 678 | 192 |
| Interest expense on debt | 45 | 47 | 47 | 49 | 48 | 92 | 95 |
| Other expenses | 532 | 470 | 620 | 562 | 573 | 1,002 | 1,118 |
| Total expenses | 1,600 | 2,733 | 1,678 | 2,383 | 1,901 | 4,333 | 3,545 |
| Income (loss) before provision for income tax | (2,522) | 6,252 | (1,372) | 804 | 469 | 3,730 | (484) |
| Provision for income tax expense (benefit) | (531) | 1,293 | (303) | 119 | 85 | 762 | (133) |
| Net income (loss) | (1,991) | 4,959 | (1,069) | 685 | 384 | 2,968 | (351) |
| Less: Net income (loss) attributable to noncontrolling interests | _ | 2 | 1 | 2 | _ | 2 | 2 |
| Net income (loss) attributable to Brighthouse Financial, Inc. | (1,991) | 4,957 | (1,070) | 683 | 384 | 2,966 | (353) |
| Less: Preferred stock dividends | 7 | 7 | 7 | 7 | 7 | 14 | 7 |
| Net income (loss) available to Brighthouse Financial, Inc.'s common shareholders | \$(1,998) | \$4,950 | \$(1,077) | \$676 | \$377 | \$2,952 | \$(360) |



GAAP Balance Sheets (Unaudited, in millions)

| | | | As of | | |
|--|---|--|---|---|--|
| ASSETS | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Investments: | | | | | |
| Fixed maturity securities available-for-sale | \$76,796 | \$71,302 | \$71,036 | \$70,723 | \$67,211 |
| Equity securities | 129 | 122 | 147 | 148 | 153 |
| Mortgage loans | 15,791 | 15,547 | 15,753 | 15,359 | 15,078 |
| Policy loans | 1,201 | 1,250 | 1,292 | 1,332 | 1,342 |
| Limited partnerships and limited liability companies | 2,354 | 2,505 | 2,380 | 2,353 | 2,296 |
| Short-term investments | 4,537 | 4,348 | 1,958 | 1,985 | 793 |
| Other invested assets | 6,364 | 9,658 | 3,216 | 4,734 | 3,064 |
| Total investments | 107,172 | 104,732 | 95,782 | 96,634 | 89,937 |
| Cash and cash equivalents | 7,325 | 8,930 | 2,877 | 4,289 | 3,981 |
| Accrued investment income | 664 | 868 | 684 | 732 | 747 |
| Reinsurance recoverables | 14,359 | 14,220 | 13,990 | 13,412 | 13,366 |
| Premiums and other receivables | 859 | 774 | 770 | 973 | 865 |
| DAC and VOBA | 4,856 | 4,862 | 5,448 | 5,317 | 5,492 |
| Current income tax recoverable | 1 | 9 | 17 | 14 | - |
| Other assets | 532 | 550 | 584 | 577 | 610 |
| Separate account assets | 99,599 | 89,008 | 107,107 | 103,928 | 106,214 |
| Total assets | \$235,367 | \$223,953 | \$227,259 | \$225,876 | \$221,212 |
| Liabilities Future policy benefits | \$41,841 | \$40,653 | \$39,686 | \$39,846 | \$38,280 |
| Policyholder account balances | 50,338 | 47,288 | 45,771 | 44,919 | 42,941 |
| • | 50,550 | 47,200 | | | |
| Other policy-related balances | 3 1 5 2 | 3 169 | | | • |
| · · | 3,152 | 3,169 | 3,111 | 3,079 | 3,041 |
| Payables for collateral under securities loaned and other transactions | 7,876 | 10,988 | 3,111 4,391 | 3,079 5,291 | 3,041 4,094 |
| Payables for collateral under securities loaned and other transactions Long-term debt | | 10,988 4,365 | 3,111 | 3,079 | 3,041 4,094 4,365 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable | 7,876 3,979 — | 10,988 4,365 — | 3,111 4,391 4,365 – | 3,079 5,291 4,365 - | 3,041 4,094 4,365 14 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability | 7,876 3,979 - 2,567 | 10,988 4,365 - 2,482 | 3,111 4,391 4,365 - 1,355 | 3,079 5,291 4,365 - 1,749 | 3,041 4,094 4,365 14 1,364 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities | 7,876 3,979 2,567 5,041 | 10,988 4,365 - 2,482 5,561 | 3,111 4,391 4,365 - 1,355 5,236 | 3,079 5,291 4,365 - 1,749 4,939 | 3,041 4,094 4,365 14 1,364 4,558 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities | 7,876 3,979 - 2,567 | 10,988 4,365 - 2,482 | 3,111 4,391 4,365 - 1,355 5,236 107,107 | 3,079 5,291 4,365 - 1,749 | 3,041 4,094 4,365 14 1,364 |
| | 7,876 3,979 - 2,567 5,041 99,599 | 10,988 4,365 - 2,482 5,561 89,008 | 3,111 4,391 4,365 - 1,355 5,236 | 3,079 5,291 4,365 - 1,749 4,939 103,928 | 3,041 4,094 4,365 14 1,364 4,558 106,214 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity | 7,876 3,979 - 2,567 5,041 99,599 | 10,988 4,365 - 2,482 5,561 89,008 | 3,111 4,391 4,365 - 1,355 5,236 107,107 | 3,079 5,291 4,365 - 1,749 4,939 103,928 | 3,041 4,094 4,365 14 1,364 4,558 106,214 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value | 7,876 3,979 - 2,567 5,041 99,599 214,393 | 10,988 4,365 - 2,482 5,561 89,008 203,514 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value | 7,876 3,979 2,567 5,041 99,599 214,393 | 10,988 4,365 2,482 5,561 89,008 203,514 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 | 3,079 5,291 4,365 1,749 4,939 103,928 208,116 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital | 7,876 3,979 2,567 5,041 99,599 214,393 - 1 | 10,988 4,365 2,482 5,561 89,008 203,514 1 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 – 1 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital Retained earnings (deficit) | 7,876 3,979 2,567 5,041 99,599 214,393 - 1 1 13,307 | 10,988 4,365 - 2,482 5,561 89,008 203,514 - 1 12,911 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 12,908 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 12,897 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 – 1 12,893 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital Retained earnings (deficit) Treasury stock | 7,876 3,979 - 2,567 5,041 99,599 214,393 - 1 1 13,307 3,523 | 10,988 4,365 - 2,482 5,561 89,008 203,514 - 1 12,911 5,521 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 12,908 585 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 12,897 1,662 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 - 1 12,893 986 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital Retained earnings (deficit) Treasury stock | 7,876 3,979 2,567 5,041 99,599 214,393 - 1 13,307 3,523 (887) | 10,988 4,365 2,482 5,561 89,008 203,514 1 12,911 5,521 (706) 2,647 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 12,908 585 (562) | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 12,897 1,662 (432) | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 - 1 12,893 986 (306) |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital Retained earnings (deficit) Treasury stock Accumulated other comprehensive income (loss) Total Brighthouse Financial, Inc.'s stockholders' equity | 7,876 3,979 2,567 5,041 99,599 214,393 - 1 1 13,307 3,523 (887) 4,965 | 10,988 4,365 - 2,482 5,561 89,008 203,514 - 1 12,911 5,521 (706) | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 12,908 585 (562) 3,240 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 12,897 1,662 (432) 3,567 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 - 1 12,893 986 (306) 2,702 |
| Payables for collateral under securities loaned and other transactions Long-term debt Current income tax payable Deferred income tax liability Other liabilities Separate account liabilities Total liabilities Equity Preferred stock, at par value Common stock, at par value Additional paid-in capital Retained earnings (deficit) Treasury stock Accumulated other comprehensive income (loss) | 7,876 3,979 2,567 5,041 99,599 214,393 - 1 1 13,307 3,523 (887) 4,965 20,909 | 10,988 4,365 - 2,482 5,561 89,008 203,514 - 1 12,911 5,521 (706) 2,647 20,374 | 3,111 4,391 4,365 - 1,355 5,236 107,107 211,022 - 1 12,908 585 (562) 3,240 16,172 | 3,079 5,291 4,365 - 1,749 4,939 103,928 208,116 - 1 12,897 1,662 (432) 3,567 17,695 | 3,041 4,094 4,365 14 1,364 4,558 106,214 204,871 - 1 12,893 986 (306) 2,702 16,276 |





Earnings and Select Metrics from Business Segments and Corporate & Other



Statements of Adjusted Earnings by Segment and Corporate & Other (Unaudited, in millions)

| | | For the T | hree Months Ended J | une 30, 2020 | |
|--|-----------|-----------|---------------------|-------------------|---------|
| Adjusted revenues | Annuities | Life | Run-off | Corporate & Other | Total |
| Premiums | \$40 | \$132 | \$- | \$21 | \$193 |
| Universal life and investment-type product policy fees | 527 | 77 | 159 | - | 763 |
| Net investment income | 405 | 69 | 166 | 16 | 656 |
| Other revenues | 80 | 7 | 7 | - | 94 |
| Total adjusted revenues | \$1,052 | \$285 | \$332 | \$37 | \$1,706 |
| Adjusted expenses | | | | | |
| Interest credited to policyholder account balances | \$162 | \$25 | \$88 | \$1 | \$276 |
| Policyholder benefits and claims | 164 | 148 | 349 | 14 | 675 |
| Amortization of DAC and VOBA | 157 | (4) | - | 4 | 157 |
| Interest expense on debt | - | - | - | 45 | 45 |
| Other operating costs | 364 | 56 | 41 | 71 | 532 |
| Total adjusted expenses | 847 | 225 | 478 | 135 | 1,685 |
| Adjusted earnings before provision for income tax | 205 | 60 | (146) | (98) | 21 |
| Provision for income tax expense (benefit) | 34 | 12 | (31) | (12) | 3 |
| Adjusted earnings after provision for income tax | 171 | 48 | (115) | (86) | 18 |
| Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends | - | - | - | 7 | 7 |
| Adjusted earnings | \$171 | \$48 | \$(115) | \$(93) | \$11 |
| | | For the T | hree Months Ended J | une 30, 2019 | |

| | For the Three Months Ended June 30, 2019 | | | | | | | |
|--|--|-------|---------|-------------------|---------|--|--|--|
| Adjusted revenues | Annuities | Life | Run-off | Corporate & Other | Total | | | |
| Premiums | \$60 | \$150 | \$- | \$22 | \$232 | | | |
| Universal life and investment-type product policy fees | 584 | 59 | 182 | (2) | 823 | | | |
| Net investment income | 470 | 116 | 339 | 17 | 942 | | | |
| Other revenues | 80 | 5 | 6 | 5 | 96 | | | |
| Total adjusted revenues | \$1,194 | \$330 | \$527 | \$42 | \$2,093 | | | |
| Adjusted expenses | | | | | | | | |
| Interest credited to policyholder account balances | \$147 | \$24 | \$94 | \$- | \$265 | | | |
| Policyholder benefits and claims | 180 | 169 | 380 | 13 | 742 | | | |
| Amortization of DAC and VOBA | 128 | 21 | - | 4 | 153 | | | |
| Interest expense on debt | - | - | - | 48 | 48 | | | |
| Other operating costs | 416 | 44 | 51 | 62 | 573 | | | |
| Total adjusted expenses | 871 | 258 | 525 | 127 | 1,781 | | | |
| Adjusted earnings before provision for income tax | 323 | 72 | 2 | (85) | 312 | | | |
| Provision for income tax expense (benefit) | 58 | 14 | - | (21) | 51 | | | |
| Adjusted earnings after provision for income tax | 265 | 58 | 2 | (64) | 261 | | | |
| Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends | _ | _ | - | 7 | 7 | | | |
| Adjusted earnings | \$265 | \$58 | \$2 | \$(71) | \$254 | | | |



Statements of Adjusted Earnings by Segment and Corporate & Other (Cont.) (Unaudited, in millions)

| Partmans S7 S73 S- S43 S33 iniversal life and investment-type product policy fees 1.093 170 321 - 1.5 trimestment timccome 665 185 400 36 1.5 Total alignated revenues 170 11 14 - 19 Total alignated revenues 520.03 582.5 \$79 \$37. Adjusted expenses 100 11 14 - 19 trimest condicid to policyholder second balances 531 552 \$105 \$1 555 epinyholder banding and chains 368 335 503 31 155 Micro posting condit 720 75 93 100< | | | For the | Six Months Ended Ju | ne 30, 2020 | |
|---|--|-----------|---------|---------------------|------------------------------|---------|
| Jahversal III is and investment type product policy fees 1093 170 321 - 155 Net investment income 865 185 490 36 155 Not revenues 170 11 14 - 199 Total adjusted revenues 82,203 \$639 \$252 \$79 \$3,7 Adjusted expenses 3177 \$52 \$165 \$1 \$55 Pathypholder socurit bilances 3177 \$52 \$165 \$1 \$55 Pathypholder socurit bilances 3177 \$52 \$165 \$1 \$55 Pathypholder socurit bilances 317 \$56 \$20 \$165 \$1 \$55 Pathypholder socurit bilances 317 \$52 \$165 \$1 \$15 Pathypholder socurit bilances 72 75 32 105 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 | Adjusted revenues | Annuities | Life | Run-off | Corporate & Other | Total |
| Adjusted and information and information of income tax Differ revenues Differ revenues <thdiffe< td=""><td>Premiums</td><td>\$75</td><td>\$273</td><td>\$-</td><td>\$43</td><td>\$391</td></thdiffe<> | Premiums | \$75 | \$273 | \$- | \$43 | \$391 |
| Dther revenues 170 11 14 19 Total algusted revenues \$2,203 \$639 \$825 \$79 \$8,7 Adjusted expenses interest redief tot polyholder sonout balances \$317 \$52 \$1765 \$1 \$58 Polyholder bomflis and claims 368 385 803 311 \$15 Annotization of DAC and VOBA 195 54 - 7 25 Other and VOBA 195 54 - 7 25 93 105 100 Other and VOBA 729 75 93 105 100 101 (14) (31) (24) 33 Adjusted expenses 1609 5666 10,611 236 34 34 Adjusted expenses 1609 5666 10,611 (23) 34 35 Adjusted expenses 1609 5666 10,611 (23) 34 37 Adjusted expenses 167 59 (15) (12) | Universal life and investment-type product policy fees | 1,093 | 170 | 321 | _ | 1,584 |
| Total adjusted revenues \$2,203 \$639 \$825 \$79 \$3,7 Adjusted expenses 3917 552 9165 \$1 653 Interest conduct to policyholder account balances 396 3985 803 31 15,5 Anorization of DAC and VOBA 195 54 - 7 25 Dther operating costs 729 75 93 105 100 Total adjusted expenses 16,009 5666 1,061 236 3,4 Adjusted amings after provision for income tax 504 73 (23) (157) 27 Provision for income tax 504 73 (23) (157) 23 Adjusted earnings after provision for income tax 504 73 (23) (23) 23 Adjusted earnings after provision for income tax 504 73 (26) \$(173) 23 Adjusted earnings \$487 \$59 \$(185) \$(13) 23 Adjusted earnings \$487 \$59 \$1 \$45 </td <td>Net investment income</td> <td>865</td> <td>185</td> <td>490</td> <td>36</td> <td>1,576</td> | Net investment income | 865 | 185 | 490 | 36 | 1,576 |
| Adjusted spenses S317 S52 S165 S1 S53 Policyholder benefits and claims 366 385 803 31 1,55 Antorization of DAC and VOBA 195 54 - 7 225 Dither operating costs 729 75 93 105 100 Total adjusted expenses 1,609 566 1,061 226 3,4 Adjusted expenses 1,009 566 1,061 226 3,4 Adjusted expenses 1,009 566 1,061 226 3,4 Adjusted expenses (benefit) 107 14 (51) (24) 3,23 23 Adjusted exenings after provision for income tax 487 59 (185) (123) 23 Adjusted exenings 5487 \$59 \$(185) \$(139) \$22 Adjusted exenings 5487 \$59 \$(185) \$(139) \$22 Adjusted exenings 118 \$295 \$1 \$45 \$44 Vinterseal life and investment-type product policy fieds \$1,145 117 375 | Other revenues | 170 | 11 | 14 | - | 195 |
| Interest oracle to policyholder account balances \$317 \$52 \$165 \$1 \$53 Policyholder benefits and claims 366 365 803 31 1,51 Mortization f DAC and VOBA 195 54 - 7 252 Dier operating costs - - - 92 60 Dier operating costs - - - 92 60 Total adjusted expenses 1,609 566 1,061 236 34 Adjusted earnings before provision for income tax 107 14 (51) (34) 23 Adjusted earnings after provision for income tax 4867 59 (185) (123) 23 Adjusted earnings \$467 59 \$(185) \$(13) 32 22 Adjusted earnings \$487 \$59 \$(185) \$(18) 22 23 Adjusted earnings \$467 \$59 \$(185) \$(16) 14 10 10 14 11 10 11 10< | Total adjusted revenues | \$2,203 | \$639 | \$825 | \$79 | \$3,746 |
| Peloipholder benefits and claims 366 385 803 31 155 Amorization of DAC and VOBA 195 54 - 7 25 Total adjusted expenses 729 75 93 105 100 Total adjusted expenses 594 73 (236) (157) 27 Adjusted earnings before provision for income tax 594 73 (236) (157) 27 Provision for income tax 594 759 (185) (123) 233 234 | Adjusted expenses | | | | | |
| Annotization of DAC and VOBA 195 54 - 7 25 Interest expense on debt - - - 92 93 Diter operating costs 729 75 93 105 100 Total adjusted expenses 1,609 566 1,061 236 3,4 Adjusted earnings before provision for income tax 594 73 (235) (157) 22 Adjusted earnings after provision for income tax 107 14 (51) (34) 33 Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends - - - - 16 11 Adjusted earnings S487 \$59 \$(185) \$(139) \$22 Adjusted revenues - - - - 16 11 Adjusted revenues 11,45 117 37.5 (5) 16 Vibreveal if and investment hype product policy fees | Interest credited to policyholder account balances | \$317 | \$52 | \$165 | \$1 | \$535 |
| Interest expense on debt - - - 92 92 Other operating costs 729 75 93 105 100 Total adjusted expenses 1,609 566 1,061 236 3,4 Adjusted earnings before provision for income tax 594 73 (236) (157) 27 Provision for income tax 594 73 (236) (157) 27 Adjusted earnings after provision for income tax 594 73 (236) (123) 23 Res: Net income (toss) attributable to noncontrolling interests and preferred stock dividends - - - - 16 10 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted revenues - - - - 16 10 Net investment income \$118 \$225 \$1 \$45 \$44 Other opensities \$1145 117 375 \$(5) 166 17 Net investment income \$1145 117 \$75 \$(5) 166 17 18 | Policyholder benefits and claims | 368 | 385 | 803 | 31 | 1,587 |
| Other operating costs 729 75 93 105 100 Total adjusted expenses 1,609 566 1,061 236 3,4 Adjusted earnings before provision for income tax 594 73 (236) (157) 27 Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Adjusted earnings after provision for income tax 487 59 \$(185) \$(139) \$22 Adjusted earnings 5487 \$59 \$(185) \$(139) \$22 Adjusted earnings \$487 \$59 \$(185) \$(14) \$(15) \$(14) \$(15) \$(16) \$(16) \$(16) \$(16) < | Amortization of DAC and VOBA | 195 | 54 | _ | 7 | 256 |
| Total adjusted expenses 1,609 566 1,061 236 3,4 Adjusted earnings before provision for income tax 594 73 (236) (157) 27 Provision for income tax sepense (benefit) 107 14 (51) (34) 33 Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted earnings \$118 \$295 \$1 \$45 \$44 Universal life and investment type product policy fees \$1.145 \$117 \$375 \$5 \$1.6 Universal life and investment type product policy fees \$2.311 <t< td=""><td>Interest expense on debt</td><td>_</td><td>_</td><td>_</td><td>92</td><td>92</td></t<> | Interest expense on debt | _ | _ | _ | 92 | 92 |
| Adjusted earnings before provision for income tax 594 73 (236) (157) 27 Provision for income tax expense (benefit) 107 14 (51) (34) 33 Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Bess: Net income (loss) attributable to noncontrolling interests and preferred stock dividends - - - 16 11 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted revenues - - - 16 10 Adjusted revenues - - - 75 \$(185) \$(190) 5 Other revenues 11.45 117 375 (5) 16.6 Differ revenues - 157 8 12 11 18 Total adjusted revenues - \$22,311 | Other operating costs | 729 | 75 | 93 | 105 | 1,002 |
| Provision for income tax expense (benefit) 107 14 (51) (34) 34 Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends - - - 16 10 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted revenues Err the Six Months Ended June 30, 2019 State | Total adjusted expenses | 1,609 | 566 | 1,061 | 236 | 3,472 |
| Adjusted earnings after provision for income tax 487 59 (185) (123) 23 Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends – – – 16 16 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted revenues For the Six Months Ended June 30, 2019 16 | Adjusted earnings before provision for income tax | 594 | 73 | (236) | (157) | 274 |
| Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends - - - - 16 16 Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 Adjusted revenues For the Six Months Ended June 30, 2019 - Tot - < | Provision for income tax expense (benefit) | 107 | 14 | (51) | (34) | 36 |
| Adjusted earnings \$487 \$59 \$(185) \$(139) \$22 For the Six Months Ended June 30, 2019 Adjusted revenues For the Six Months Ended June 30, 2019 Adjusted revenues \$118 \$295 \$1 \$445 \$4445 Universal life and investment-type product policy fees 1,145 117 375 (5) 1.63 Net in vestment income 891 213 615 34 1.77 Other revenues 82,311 \$633 \$1,003 \$85 \$4,0 Adjusted expenses \$2,311 \$633 \$1,003 \$85 \$4,0 Adjusted expenses 323 350 760 27 1,4 Amortization of DAC and VOBA 210 32 - 8 25 Interest credited to policyholder account balances - - 95 96 96 97 112 1,14 Interest credited to policyholder account balances - - - 95 96 96 97 12 1,44 <td>Adjusted earnings after provision for income tax</td> <td>487</td> <td>59</td> <td>(185)</td> <td>(123)</td> <td>238</td> | Adjusted earnings after provision for income tax | 487 | 59 | (185) | (123) | 238 |
| Adjusted revenuesLifeRun-offCorporate & OtherTotPremiums\$118\$295\$1\$45\$44Universal life and investment-type product policy fees1,145117375(5)1,66Universal life and investment-type product policy fees1,145117375(5)1,66Universal life and investment income891213615341,77Other revenues1578121118Total adjusted revenues\$2,311\$633\$1,003\$85\$4,0Adjusted expenses\$284\$49\$190\$\$55Policyholder account balances\$284\$49\$190\$\$55Policyholder benefits and claims323350760271,4Amortization of DAC and VOBA21032825Interest creditig oosts81099971121,1Total adjusted expenses81099971121,1Adjusted earmings before provision for income tax684103(44)(157)58 | Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends | _ | _ | _ | 16 | 16 |
| Adjusted revenuesLifeRun-offCorporate & OtherTotPremiums\$118\$295\$1\$45\$44Universal life and investment-type product policy fees1,145117375(5)1,66Universal life and investment-type product policy fees1,145117375(5)1,66Universal life and investment income891213615341,77Other revenues1578121118Total adjusted revenues\$2,311\$633\$1,003\$85\$4,0Adjusted expenses\$284\$49\$190\$\$55Policyholder account balances\$284\$49\$190\$\$55Policyholder benefits and claims323350760271,4Amortization of DAC and VOBA21032825Interest creditig oosts81099971121,1Total adjusted expenses81099971121,1Adjusted earmings before provision for income tax684103(44)(157)58 | Adiusted earnings | \$487 | \$59 | \$(185) | \$(139) | \$222 |
| Adjusted revenues Annuities Life Run-off Corporate & Other Total Premiums \$118 \$295 \$1 \$45 \$445 Universal life and investment-type product policy fees 1,145 117 375 (5) 1,65 Net investment income 891 213 615 34 1,79 Other revenues 157 8 12 11 18 Total adjusted revenues \$2,311 \$633 \$1,003 \$85 \$4,00 Adjusted expenses \$223 350 760 27 1,44 Amortization of DAC and VOBA 210 32 - 8 25 Interest expense on debt - - - 95 98 99 97 112 1,11 Total adjusted expenses 810 99 97 112 1,11 11 Policyholder benefits and claims 810 99 97 112 1,11 Interest expense on debt - - | | | | | | |
| Sine Sine <th< td=""><td></td><td></td><td>For the</td><td>Six Months Ended Ju</td><td>ne 30, 2019</td><td></td></th<> | | | For the | Six Months Ended Ju | ne 30, 2019 | |
| Universal life and investment-type product policy fees 1,145 117 375 (5) 1,66 Net investment income 891 213 615 34 1,79 Other revenues 157 8 12 11 18 Total adjusted revenues \$2,311 \$633 \$1,003 \$85 \$4,0 Adjusted expenses \$284 \$49 \$190 \$- \$52 Policyholder account balances \$284 \$49 \$190 \$- \$52 Policyholder benefits and claims 323 350 760 27 1,44 Amortization of DAC and VOBA 210 32 - 8 25 Other operating costs 810 99 97 112 1,11 Adjusted expenses 810 99 97 112 1,11 Adjusted expenses 684 103 (44) (157) 58 | Adjusted revenues | Annuities | Life | Run-off | Corporate & Other | Total |
| Net investment income 891 213 615 34 174 Other revenues 157 8 12 11 18 Total adjusted revenues \$2,311 \$633 \$1,003 \$85 \$4,0 Adjusted expenses \$231 \$633 \$1,003 \$85 \$4,0 Interest credited to policyholder account balances \$284 \$49 \$190 \$- \$52 Policyholder benefits and claims 323 350 760 27 1,44 Amortization of DAC and VOBA 210 32 - 8 25 Other operating costs 810 99 97 112 1,17 Total adjusted expenses 810 99 97 112 1,17 Adjusted expenses 684 103 (44) (157) 58 | Premiums | \$118 | \$295 | \$1 | \$45 | \$459 |
| Other revenues1578121118Total adjusted revenues\$2,311\$633\$1,003\$85\$4,00Adjusted expensesInterest credited to policyholder account balances\$284\$49\$190\$-\$52Policyholder baefits and claims323350760271,44Amortization of DAC and VOBA21032-825Interest expense on debt9596Other operating costs81099971121,17Total adjusted expenses1,6275301,0472423,4Adjusted exmings before provision for income tax684103(44)(157)58 | Universal life and investment-type product policy fees | 1,145 | 117 | 375 | (5) | 1,632 |
| Total adjusted revenues \$2,311 \$633 \$1,003 \$85 \$4,0 Adjusted expenses Adjusted expenses \$284 \$49 \$190 \$- \$52 Policyholder account balances \$284 \$49 \$190 \$- \$52 Policyholder benefits and claims 323 350 760 27 1,44 Amortization of DAC and VOBA 210 32 - 8 25 Interest expense on debt - - 95 95 Other operating costs 810 99 97 112 1,17 Total adjusted expenses 1,627 530 1,047 242 3,4 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Net investment income | 891 | 213 | 615 | 34 | 1,753 |
| Adjusted expenses\$284\$49\$190\$-\$52Policyholder account balances\$284\$49\$190\$-\$52Policyholder benefits and claims323350760271,44Amortization of DAC and VOBA21032-825Interest expense on debt9596Other operating costs81099971121,17Total adjusted expenses1,6275301,0472423,4Adjusted exmings before provision for income tax684103(44)(157)58 | Other revenues | 157 | 8 | 12 | 11 | 188 |
| Number Numer Number Number | Total adjusted revenues | \$2,311 | \$633 | \$1,003 | \$85 | \$4,032 |
| Policyholder benefits and claims 323 350 760 27 1,44 Amortization of DAC and VOBA 210 32 - 8 25 Interest expense on debt - - - 95 95 Other operating costs 810 99 97 112 1,11 Total adjusted expenses 1,627 530 1,047 242 3,4 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Adjusted expenses | | | | | |
| Amortization of DAC and VOBA 210 32 - 8 25 Interest expense on debt - - - 95 99 Other operating costs 810 99 97 112 1,11 Total adjusted expenses 1,627 530 1,047 242 3,4 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Interest credited to policyholder account balances | \$284 | \$49 | \$190 | \$- | \$523 |
| Interest expense on debt - - - 95 95 Other operating costs 810 99 97 112 1,11 Total adjusted expenses 1,627 530 1,047 242 3,42 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Policyholder benefits and claims | 323 | 350 | 760 | 27 | 1,460 |
| Other operating costs 810 99 97 112 1,11 Total adjusted expenses 1,627 530 1,047 242 3,4 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Amortization of DAC and VOBA | 210 | 32 | - | 8 | 250 |
| Total adjusted expenses 1,627 530 1,047 242 3,4 Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Interest expense on debt | _ | - | _ | 95 | 95 |
| Adjusted earnings before provision for income tax 684 103 (44) (157) 58 | Other operating costs | 810 | 99 | 97 | 112 | 1,118 |
| | Total adjusted expenses | 1.627 | 530 | 1,047 | 242 | 3,446 |
| Provision for income tax expense (benefit) 124 20 (10) (43) 91 | • | ., | | | | |
| | Adjusted earnings before provision for income tax | | 103 | - | (157) | 586 |

560

_

\$560

83

_

\$83

(34)

_

\$(34)

(114)

9

\$(123)

| Adjusted earnings after provision for income tax |
|--|
| Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends |

Adjusted earnings



495

9

\$486

Annuities – Statements of Adjusted Earnings (Unaudited, in millions)

| | | Fo | For the Six Months Ended | | | | |
|--|------------------|-------------------|--------------------------|-----------------------|------------------|------------------|------------------|
| Adjusted revenues | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Premiums | \$40 | \$35 | \$32 | \$48 | \$60 | \$75 | \$118 |
| Universal life and investment-type product policy fees | 527 | 566 | 585 | 596 | 584 | 1,093 | 1,145 |
| Net investment income | 405 | 460 | 457 | 461 | 470 | 865 | 891 |
| Other revenues | 80 | 90 | 79 | 79 | 80 | 170 | 157 |
| Total adjusted revenues | \$1,052 | \$1,151 | \$1,153 | \$1,184 | \$1,194 | \$2,203 | \$2,311 |
| Adjusted expenses | | | | | | | |
| Interest credited to policyholder account balances | \$162 | \$155 | \$151 | \$149 | \$147 | \$317 | \$284 |
| Policyholder benefits and claims | 164 | 204 | 134 | 152 | 180 | 368 | 323 |
| Amortization of DAC and VOBA | 157 | 38 | 95 | 211 | 128 | 195 | 210 |
| Interest expense on debt | | _ | - | _ | _ | _ | _ |
| Other operating costs | 364 | 365 | 449 | 417 | 416 | 729 | 810 |
| Total adjusted expenses | 847 | 762 | 829 | 929 | 871 | 1,609 | 1,627 |
| Adjusted earnings before provision for income tax | 205 | 389 | 324 | 255 | 323 | 594 | 684 |
| Provision for income tax expense (benefit) | 34 | 73 | 59 | 52 | 58 | 107 | 124 |
| Adjusted earnings | \$171 | \$316 | \$265 | \$203 | \$265 | \$487 | \$560 |



Annuities – Select Operating Metrics (Unaudited, in millions)

| | For the Three Months Ended | | | | | | | |
|---|----------------------------|-------------------|----------------------|-----------------------|------------------|--|--|--|
| VARIABLE & SHIELD LEVEL ANNUITIES ACCOUNT VALUE (1) | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | | |
| Account value, beginning of period | \$100,691 | \$116,426 | \$112,707 | \$114,041 | \$112,247 | | | |
| Deposits | 1,319 | 1,607 | 1,608 | 1,490 | 1,511 | | | |
| Withdrawals, surrenders and contract benefits | (1,827) | (2,656) | (2,826) | (2,667) | (2,716) | | | |
| Net flows (2) | (508) | (1,049) | (1,218) | (1,177) | (1,205) | | | |
| Investment performance (3) | 11,496 | (14,066) | 5,693 | 650 | 3,687 | | | |
| Policy charges and other | (686) | (620) | (756) | (807) | (688) | | | |
| Account value, end of period | \$110,993 | \$100,691 | \$116,426 | \$112,707 | \$114,041 | | | |
| FIXED ANNUITIES ACCOUNT VALUE (4) | | | | | | | | |
| Account value, beginning of period | \$13,313 | \$13,113 | \$13,069 | \$12,900 | \$12,734 | | | |
| Deposits | 548 | 402 | 314 | 355 | 410 | | | |
| Withdrawals, surrenders and contract benefits | (291) | (272) | (332) | (250) | (312) | | | |
| Net flows (2) | 257 | 130 | (18) | 105 | 98 | | | |
| Interest credited | 92 | 89 | 88 | 92 | 87 | | | |
| Other | (2) | (19) | (26) | (28) | (19) | | | |
| Account value, end of period | \$13,660 | \$13,313 | \$13,113 | \$13,069 | \$12,900 | | | |
| INCOME ANNUITIES (1) | | | | | | | | |
| Income annuity insurance liabilities | \$4,587 | \$4,565 | \$4,588 | \$4,590 | \$4,515 | | | |

(1) Includes general account and separate account.

(2) Deposits and withdrawals include policy exchanges.

(3) Includes imputed interest on indexed annuities and the interest credited on the general account investment option of variable products.

(4) Includes fixed indexed annuities.



Annuities – Select Operating Metrics (Cont.) (Unaudited, in millions)

| | | Fo | | For the Six Months Ended | | | |
|---|------------------|-------------------|----------------------|--------------------------|------------------|------------------|------------------|
| VARIABLE & SHIELD LEVEL ANNUITY SALES | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Shield Level Annuities (1) | \$905 | \$1,140 | \$1,197 | \$1,137 | \$1,140 | \$2,045 | \$2,125 |
| GMWB/GMAB | 277 | 322 | 264 | 223 | 227 | 599 | 425 |
| GMDB only | 82 | 87 | 80 | 72 | 80 | 169 | 158 |
| GMIB | 22 | 19 | 17 | 18 | 26 | 41 | 49 |
| Total variable & Shield Level annuity sales | \$1,286 | \$1,568 | \$1,558 | \$1,450 | \$1,473 | \$2,854 | \$2,757 |
| FIXED ANNUITY SALES | | | | | | | |
| Fixed indexed annuities (2) | \$309 | \$208 | \$261 | \$296 | \$291 | \$517 | \$572 |
| Fixed deferred annuities | 239 | 191 | 49 | 55 | 114 | 430 | 247 |
| Single premium immediate annuities | 4 | 1 | 3 | 5 | 8 | 5 | 14 |
| Other fixed annuities | _ | 1 | _ | 2 | 4 | 1 | 7 |
| Total fixed annuity sales | \$552 | \$401 | \$313 | \$358 | \$417 | \$953 | \$840 |

(1) Shield Level Annuities refers to our suite of structured annuities consisting of products marketed under various names.

(2) Includes gross sales at 90% for products under reinsurance agreement and 100% for all others.



Life - Statements of Adjusted Earnings (Unaudited, in millions)

| | | For the Six Months Ended | | | | | |
|--|------------------|--------------------------|----------------------|-----------------------|------------------|------------------|------------------|
| Adjusted revenues | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Premiums | \$132 | \$141 | \$154 | \$143 | \$150 | \$273 | \$295 |
| Universal life and investment-type product policy fees | 77 | 93 | 109 | 53 | 59 | 170 | 117 |
| Net investment income | 69 | 116 | 106 | 117 | 116 | 185 | 213 |
| Other revenues | 7 | 4 | 6 | 7 | 5 | 11 | 8 |
| Total adjusted revenues | \$285 | \$354 | \$375 | \$320 | \$330 | \$639 | \$633 |
| Adjusted expenses | | | | | | | |
| Interest credited to policyholder account balances | \$25 | \$27 | \$26 | \$30 | \$24 | \$52 | \$49 |
| Policyholder benefits and claims | 148 | 237 | 190 | 179 | 169 | 385 | 350 |
| Amortization of DAC and VOBA | (4) | 58 | 4 | (31) | 21 | 54 | 32 |
| Interest expense on debt | _ | _ | - | _ | _ | - | _ |
| Other operating costs | 56 | 19 | 61 | 51 | 44 | 75 | 99 |
| Total adjusted expenses | 225 | 341 | 281 | 229 | 258 | 566 | 530 |
| Adjusted earnings before provision for income tax | 60 | 13 | 94 | 91 | 72 | 73 | 103 |
| Provision for income tax expense (benefit) | 12 | 2 | 19 | 18 | 14 | 14 | 20 |
| Adjusted earnings | \$48 | \$11 | \$75 | \$73 | \$58 | \$59 | \$83 |



Life - Select Operating Metrics (Unaudited, in millions)

| | For the Three Months Ended | | | | | | | |
|--|----------------------------|-------------------|----------------------|-----------------------|------------------|--|--|--|
| LIFE ACCOUNT VALUE: GENERAL ACCOUNT | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | | |
| Variable universal and universal life account value, beginning of period | \$2,691 | \$2,682 | \$2,699 | \$2,707 | \$2,727 | | | |
| Premiums and deposits (1) | 67 | 74 | 62 | 62 | 58 | | | |
| Surrenders and contract benefits | (43) | (33) | (37) | (42) | (49) | | | |
| Net flows | 24 | 41 | 25 | 20 | 9 | | | |
| Net transfers from (to) separate account | 11 | 19 | 12 | 17 | 18 | | | |
| Interest credited | 25 | 25 | 26 | 26 | 26 | | | |
| Policy charges and other | (77) | (76) | (80) | (71) | (73) | | | |
| Variable universal and universal life account value, end of period | \$2,674 | \$2,691 | \$2,682 | \$2,699 | \$2,707 | | | |
| Variable universal life account value, beginning of period | \$4,478 | \$5,493 | \$5,200 | \$5,269 | \$5,138 | | | |
| Premiums and deposits | 51 | 52 | 54 | 54 | 55 | | | |
| Surrenders and contract benefits | (44) | (65) | (60) | (63) | (63) | | | |
| Net flows | 7 | (13) | (6) | (9) | (8) | | | |
| Investment performance | 839 | (928) | 366 | 15 | 212 | | | |
| Net transfers from (to) general account | (11) | (19) | (12) | (17) | (18) | | | |
| Policy charges and other | (52) | (55) | (55) | (58) | (55) | | | |
| Variable universal life account value, end of period | | | | | (00) | | | |

(1) Includes premiums and sales directed to the general account investment option of variable products.



Life – Select Operating Metrics (Cont.) (Unaudited, in millions)

| | r the Three Months E | Ended | For the Six Months Ended | | | | |
|---|----------------------|-------------------|--------------------------|-----------------------|----------------------|-----------------------|------------------|
| LIFE SALES | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Total life sales | \$12 | \$16 | \$12 | \$8 | \$4 | \$28 | \$5 |
| | | | | | As of | | |
| LIFE INSURANCE IN-FORCE | | | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Whole Life | | | | | | | |
| Life Insurance in-force, before reinsurance | | | \$20,094 | \$20,298 | \$20,602 | \$20,954 | \$21,212 |
| Life Insurance in-force, net of reinsurance | | | \$3,088 | \$3,105 | \$3,163 | \$3,150 | \$3,172 |
| Term Life | | | | | | | |
| Life Insurance in-force, before reinsurance | | | \$395,391 | \$402,720 | \$409,427 | \$415,478 | \$421,507 |
| Life Insurance in-force, net of reinsurance | | | \$304,758 | \$309,500 | \$314,034 | \$317,274 | \$321,285 |
| Universal and Variable Universal Life | | | | | | | |
| Life Insurance in-force, before reinsurance | | | \$52,796 | \$53,009 | \$54,269 | \$54,892 | \$55,628 |
| Life Insurance in-force, net of reinsurance | | | \$39,482 | \$39,466 | \$40,461 | \$38,543 | \$39,139 |



Run-off – Statements of Adjusted Earnings (Unaudited, in millions)

| | | For the Three Months Ended | | | | | Ionths Ended |
|--|------------------|----------------------------|----------------------|-----------------------|------------------|------------------|------------------|
| Adjusted revenues | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Premiums | \$- | \$- | \$1 | \$- | \$- | \$- | \$1 |
| Universal life and investment-type product policy fees | 159 | 162 | 191 | 150 | 182 | 321 | 375 |
| Net investment income | 166 | 324 | 323 | 327 | 339 | 490 | 615 |
| Other revenues | 7 | 7 | 7 | 7 | 6 | 14 | 12 |
| Total adjusted revenues | \$332 | \$493 | \$522 | \$484 | \$527 | \$825 | \$1,003 |
| Adjusted expenses | | | | | | | |
| Interest credited to policyholder account balances | \$88 | \$77 | \$91 | \$92 | \$94 | \$165 | \$190 |
| Policyholder benefits and claims | 349 | 454 | 371 | 885 | 380 | 803 | 760 |
| Amortization of DAC and VOBA | - | _ | - | _ | _ | _ | _ |
| Interest expense on debt | - | _ | - | _ | _ | _ | _ |
| Other operating costs | 41 | 52 | 53 | 50 | 51 | 93 | 97 |
| Total adjusted expenses | 478 | 583 | 515 | 1,027 | 525 | 1,061 | 1,047 |
| Adjusted earnings before provision for income tax | (146) | (90) | 7 | (543) | 2 | (236) | (44) |
| Provision for income tax expense (benefit) | (31) | (20) | 1 | (117) | _ | (51) | (10) |
| Adjusted earnings | \$(115) | \$(70) | \$6 | \$(426) | \$2 | \$(185) | \$(34) |



Run-off - Select Operating Metrics (Unaudited, in millions)

| | | Foi | r the Three Months E | nded | |
|--|------------------|-------------------|----------------------|-----------------------|------------------|
| JNIVERSAL LIFE WITH SECONDARY GUARANTEES ACCOUNT VALUE | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Account value, beginning of period | \$5,979 | \$6,018 | \$6,058 | \$6,084 | \$6,110 |
| Premiums and deposits (1) | 181 | 180 | 186 | 184 | 191 |
| Surrenders and contract benefits | (31) | (24) | (34) | (18) | (27) |
| Net flows | 150 | 156 | 152 | 166 | 164 |
| Interest credited | 57 | 57 | 59 | 58 | 58 |
| Policy charges and other | (256) | (252) | (251) | (250) | (248) |
| Account value, end of period | \$5,930 | \$5,979 | \$6,018 | \$6,058 | \$6,084 |

| LIFE INSURANCE IN-FORCE | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
|---|------------------|-------------------|----------------------|-----------------------|------------------|
| Universal Life with Secondary Guarantees | | | | | |
| Life Insurance in-force, before reinsurance | \$76,872 | \$77,428 | \$78,008 | \$78,722 | \$79,243 |
| Life Insurance in-force, net of reinsurance | \$37,126 | \$37,481 | \$37,740 | \$36,698 | \$36,945 |

(1) Includes premiums and sales directed to the general account investment option of variable products.



Corporate & Other - Statements of Adjusted Earnings (Unaudited, in millions)

| | | Fo | For the Six Months Ended | | | | |
|---|------------------|-------------------|--------------------------|-----------------------|------------------|------------------|------------------|
| Adjusted revenues | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Premiums | \$21 | \$22 | \$22 | \$23 | \$22 | \$43 | \$45 |
| Universal life and investment-type product policy fees | _ | _ | _ | _ | (2) | _ | (5) |
| Net investment income | 16 | 20 | 18 | 23 | 17 | 36 | 34 |
| Other revenues | _ | - | 4 | 1 | 5 | - | 11 |
| Total adjusted revenues | \$37 | \$42 | \$44 | \$47 | \$42 | \$79 | \$85 |
| Adjusted expenses | | | | | | | |
| Interest credited to policyholder account balances | \$1 | \$- | \$- | \$- | \$- | \$1 | \$- |
| Policyholder benefits and claims | 14 | 17 | 14 | 18 | 13 | 31 | 27 |
| Amortization of DAC and VOBA | 4 | 3 | 3 | 3 | 4 | 7 | 8 |
| Interest expense on debt | 45 | 47 | 47 | 49 | 48 | 92 | 95 |
| Other operating costs | 71 | 34 | 57 | 44 | 62 | 105 | 112 |
| Total adjusted expenses | 135 | 101 | 121 | 114 | 127 | 236 | 242 |
| Adjusted earnings before provision for income tax | (98) | (59) | (77) | (67) | (85) | (157) | (157) |
| Provision for income tax expense (benefit) | (12) | (22) | (21) | (57) | (21) | (34) | (43) |
| Adjusted earnings after provision for income tax | (86) | (37) | (56) | (10) | (64) | (123) | (114) |
| Less: Net income (loss) attributable to noncontrolling interests and preferred stock dividends | 7 | 9 | 8 | 9 | 7 | 16 | 9 |
| Adjusted earnings | \$(93) | \$(46) | \$(64) | \$(19) | \$(71) | \$(139) | \$(123) |



Other Information



DAC and VOBA and Net Derivative Gains (Losses) (Unaudited, in millions)

| | | Fo | r the Three Months E | nded | |
|---|------------------|-------------------|----------------------|-----------------------|------------------|
| DAC AND VOBA ROLLFORWARD | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Balance, beginning of period | \$4,862 | \$5,448 | \$5,317 | \$5,492 | \$5,680 |
| Capitalization | 92 | 98 | 95 | 93 | 96 |
| Amortization: | | | | | |
| Included in adjusted earnings, excluding notable items | (157) | (99) | (137) | (162) | (153) |
| Related to notable items, included in adjusted expenses | | - | 35 | (21) | _ |
| Related to items not included in adjusted expenses | 249 | (671) | 93 | 2 | (17) |
| Total amortization | 92 | (770) | (9) | (181) | (170) |
| Unrealized investment gains (losses) | (190) | 86 | 45 | (87) | (114) |
| Balance, end of period | \$4,856 | \$4,862 | \$5,448 | \$5,317 | \$5,492 |

| | | As of | | | | | | |
|---|------------------|-------------------|----------------------|-----------------------|------------------|--|--|--|
| DAC AND VOBA BY SEGMENT AND CORPORATE & OTHER | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | | |
| Annuities | \$3,733 | \$3,745 | \$4,327 | \$4,191 | \$4,382 | | | |
| Life | 1,027 | 1,018 | 1,019 | 1,021 | 1,001 | | | |
| Run-off | 5 | 5 | 5 | 5 | 5 | | | |
| Corporate & Other | 91 | 94 | 97 | 100 | 104 | | | |
| Total DAC and VOBA | \$4,856 | \$4,862 | \$5,448 | \$5,317 | \$5,492 | | | |

| | | Fo | r the Three Months E | nded | |
|---|------------------|-------------------|----------------------|-----------------------|------------------|
| NET DERIVATIVE GAINS (LOSSES) | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Net derivative gains (losses): | | | | | |
| Variable annuity hedges and embedded derivatives, net | \$(2,576) | \$5,181 | \$(1,419) | \$418 | \$(194) |
| ULSG hedges | (64) | 1,583 | (446) | 656 | 312 |
| Other hedges and embedded derivatives | (17) | 134 | (32) | (17) | 31 |
| Subtotal | (2,657) | 6,898 | (1,897) | 1,057 | 149 |
| Investment hedge adjustments | 4 | 4 | 6 | - | - |
| Total net derivative gains (losses) | \$(2,653) | \$6,902 | \$(1,891) | \$1,057 | \$149 |



Notable Items (Unaudited, in millions)

| | | Foi | r the Three Months E | nded | |
|---|------------------|-------------------|----------------------|-----------------------|------------------|
| NOTABLE ITEMS IMPACTING ADJUSTED EARNINGS | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Actuarial items and other insurance adjustments | \$- | \$48 | \$(42) | \$442 | \$12 |
| Establishment costs | 28 | 14 | 25 | 10 | 30 |
| Separation-related transactions | _ | _ | - | (23) | _ |
| Total notable items (1) | \$28 | \$62 | \$(17) | \$429 | \$42 |
| NOTABLE ITEMS BY SEGMENT AND CORPORATE & OTHER | | | | | |
| NOTABLE ITEMS BY SEGMENT AND CORPORATE & OTHER | | | | | |
| Annuities | \$- | \$- | \$(42) | \$30 | \$- |
| Life | _ | _ | - | (19) | - |
| Run-off | _ | 48 | - | 431 | 12 |
| Corporate & Other | 28 | 14 | 25 | (13) | 30 |
| Total notable items (1) | \$28 | \$62 | \$(17) | \$429 | \$42 |

(1) Notable items reflect the negative (positive) after-tax impact to adjusted earnings of certain unanticipated items and events, as well as certain items and events that were anticipated, such as establishment costs. The presentation of notable items is intended to help investors better understand our results and to evaluate and forecast those results.



Variable Annuity Separate Account Returns and Allocations (Unaudited)

| | | Foi | the Three Months E | nded | |
|---|------------------|-------------------|----------------------|-----------------------|------------------|
| VARIABLE ANNUITY SEPARATE ACCOUNT RETURNS | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Total Quarterly VA separate account gross returns | 14.11% | (14.31)% | 6.14% | 0.83% | 3.84% |
| TOTAL VARIABLE ANNUITY SEPARATE ACCOUNT ALLOCATIONS | | | | | |
| Percent allocated to equity funds | 26.31% | 24.11% | 26.19% | 25.52% | 25.04% |
| Percent allocated to bond funds/other funds | 8.73% | 9.59% | 8.23% | 8.50% | 8.23% |
| Percent allocated to target volatility funds | 22.85% | 24.41% | 23.10% | 23.51% | 24.11% |
| Percent allocated to balanced funds | 42.11% | 41.89% | 42.48% | 42.47% | 42.62% |
| | | | | | |



Summary of Investments (Unaudited, dollars in millions)

| | June 3 | June 30, 2020 | | r 31, 2019 |
|--|-----------|---------------|----------|------------|
| | Amount | % of Total | Amount | % of Total |
| Fixed maturity securities: | | | | |
| U.S. corporate securities | \$34,265 | 29.93% | \$31,160 | 31.58% |
| Foreign corporate securities | 10,291 | 8.99% | 9,844 | 9.98% |
| Residential mortgage-backed securities | 8,584 | 7.50% | 9,118 | 9.24% |
| U.S. government and agency securities | 8,925 | 7.79% | 7,396 | 7.50% |
| Commercial mortgage-backed securities | 6,255 | 5.46% | 5,755 | 5.83% |
| State and political subdivision securities | 4,232 | 3.70% | 4,057 | 4.11% |
| Asset-backed securities | 2,463 | 2.15% | 1,955 | 1.98% |
| Foreign government securities | 1,781 | 1.55% | 1,751 | 1.78% |
| Total fixed maturity securities | 76,796 | 67.07% | 71,036 | 72.00% |
| Equity securities | 129 | 0.11% | 147 | 0.15% |
| Mortgage loans: | | | | |
| Commercial mortgage loans | 9,715 | 8.48% | 9,721 | 9.85% |
| Agricultural mortgage loans | 3,361 | 2.94% | 3,388 | 3.44% |
| Residential mortgage loans | 2,807 | 2.45% | 2,708 | 2.74% |
| Allowance for credit losses | (92) | (0.08)% | (64) | (0.06)% |
| Total mortgage loans, net | 15,791 | 13.79% | 15,753 | 15.97% |
| Policy loans | 1,201 | 1.05% | 1,292 | 1.31% |
| Limited partnerships and limited liability companies | 2,354 | 2.06% | 2,380 | 2.41% |
| Cash, cash equivalents and short-term investments | 11,862 | 10.36% | 4,835 | 4.90% |
| Other invested assets: | | | | |
| Derivatives: | | | | |
| Interest rate | 4,503 | 3.93% | 1,778 | 1.80% |
| Equity market | 950 | 0.83% | 921 | 0.93% |
| Foreign currency exchange rate | 678 | 0.59% | 286 | 0.29% |
| Credit | 19 | 0.02% | 36 | 0.04% |
| Total derivatives | 6,150 | 5.37% | 3,021 | 3.06% |
| FHLB common stock | 81 | 0.07% | 39 | 0.04% |
| Other | 133 | 0.12% | 156 | 0.16% |
| Total other invested assets | 6,364 | 5.56% | 3,216 | 3.26% |
| Total investments and cash and cash equivalents | \$114,497 | 100.00% | \$98,659 | 100.00% |

| For the Three Months Ended | | | | |
|----------------------------|-------------------|----------------------|-----------------------|------------------|
| June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| 2.98% | 4.30% | 4.32% | 4.52% | 4.67% |

(1) Yields are calculated on investment income as a percent of average quarterly asset carrying values. Investment income includes investment hedge adjustments, excludes realized gains and losses and reflects the GAAP adjustments described beginning on page A-1 of the Appendix hereto. Asset carrying values exclude unrealized gains (losses), collateral received in connection with our securities lending program, freestanding derivative assets and collateral received from derivative counterparties.

(2) Investment fee and expense yields are calculated as investment fees and expenses as a percent of average quarterly asset estimated fair values. Asset estimated fair values exclude collateral received in connection with our securities lending program, freestanding derivative assets and collateral received from derivative counterparties.



Statutory Statement of Operations Information (Unaudited, in millions except Normalized Statutory Earnings (Loss))

| | For the Three Months Ended | | | | | For the Six Months Ended | |
|---|-------------------------------------|-------------------|----------------------|-----------------------|------------------|-------------------------------------|------------------|
| COMBINED REVENUES AND EXPENSES (1) | PRELIMINARY June 30, 2020 (2) | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | PRELIMINARY June 30, 2020 (2) | June 30, 2019 |
| Total revenues (Line 9) | \$1,400 | \$5,740 | \$2,086 | \$3,443 | \$3,436 | \$7,140 | \$5,829 |
| Total benefits and expenses before dividends to policyholders (Line 28) | \$(1,400) | \$13,045 | \$1,008 | \$3,047 | \$2,839 | \$11,645 | \$5,268 |
| COMBINED NET INCOME (LOSS) (1) Gain (loss) from operations net of taxes and dividends to policyholders (Line 33) Net realized capital gains (losses), net of taxes and certain transfers to interest maintenance reserve (Line 34) | \$2,800 | \$(7,305) | \$1,089 | \$314 | \$597(701) | \$(4,505) | \$554 |
| Net income (loss) (Line 35) | \$3,500 | \$(6,822) | \$792 | \$499 | \$(104) | \$(3,322) | \$(294) |

| | For the Six Month |
|--|-------------------------------------|
| NORMALIZED STATUTORY EARNINGS (LOSS) (3), (4) | PRELIMINARY June 30, 2020 (2) |
| | (In billion |
| Statutory net gain (loss) from operations, pre-tax | \$(4.3) |
| Add: net realized capital gains (losses) | 1.2 |
| dd: change in CTE95 capital requirements, net of the change in VA reserves | 0.5 |
| Add: unrealized gains (losses) on VA hedging program | 2.3 |
| Add: other adjustments, net | 0.1 |
| Normalized statutory earnings (loss) | \$(0.2) |

(1) Combined statutory results are for Brighthouse Life Insurance Company, Brighthouse Life Insurance Company of NY and New England Life Insurance Company.

(2) Reflects preliminary statutory results for the three months and six months ended June 30, 2020.

(3) See definitions for Non-GAAP and Other Financial Disclosures in the Appendix beginning on page A-2.

(4) Normalized statutory earnings (loss), presented in billions, is for Brighthouse Life Insurance Company and New England Life Insurance Company.



\$929

Statutory Balance Sheet and Surplus Information (Unaudited, in millions)

| | | | As of | | |
|---|-------------------------------------|-------------------|----------------------|-----------------------|------------------|
| COMBINED ASSETS, LIABILITIES, AND CAPITAL AND SURPLUS (1) | PRELIMINARY June 30, 2020 (2) | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Total assets (Line 28) | \$189,800 | \$184,996 | \$186,564 | \$185,743 | \$181,989 |
| Total liabilities (Line 28) | \$182,900 | \$178,673 | \$177,702 | \$178,103 | \$175,788 |
| Total capital and surplus (Line 38) | \$6,900 | \$6,323 | \$8,862 | \$7,640 | \$6,201 |
| COMBINED TAC AND RBC RATIO (1), (3) | | | | | |
| Combined total adjusted capital | \$7,700 | \$7,217 | \$9,694 | \$8,406 | \$6,897 |
| Combined risk-based capital ratio (4) | 515%-535% | 515%-535% | 552% | N/A | N/A |
| | | | As of | | |
| COMBINED ORDINARY DIVIDEND CAPACITY (1) | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 |
| Dividends paid to Holding Company | \$500 | \$300 | \$131 | \$- | \$— |

(1) Combined statutory results are for Brighthouse Life Insurance Company and New England Life Insurance Company.

(2) Reflects preliminary statutory results as of June 30, 2020.

Remaining ordinary dividend capacity (5)

(3) See definitions for Non-GAAP and Other Financial Disclosures in the Appendix beginning on page A-2.

(4) The RBC ratio is reported as a preliminary range on the quarters. RBC ratios prior to the implementation of variable annuity capital reform are not presented.

(5) Reflects remaining dividend amounts that may be paid during the respective calendar year without prior regulatory approval. However, because dividend tests may be based on dividends previously paid over rolling 12-month periods, if paid before a specified date during such calendar year, some or all of such dividends may require regulatory approval.

\$1,327

\$1,827

\$798

\$929



Appendix



Note Regarding Forward-Looking Statements

This financial supplement and other oral or written statements that we make from time to time may contain information that includes or is based upon forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such forward-looking statements involve substantial risks and uncertainties. We have tried, wherever possible, to identify such statements using words such as "anticipate," "estimate," "expect," "project," "may," "will," "could," "intend," "goal," "target," "guidance," "forecast," "preliminary," "objective," "continue," "aim," "plan," "believe" and other words and terms of similar meaning, or that are tied to future periods, in connection with a discussion of future operating or financial performance. In particular, these include, without limitation, statements relating to future actions, prospective services or products, financial projections, future performance or results of current and anticipated services or products, sales efforts, expenses, the outcome of contingencies such as legal proceedings, as well as trends in operating and financial results.

Any or all forward-looking statements may turn out to be wrong. They can be affected by inaccurate assumptions or by known or unknown risks and uncertainties. Many such factors will be important in determining the actual future results of Brighthouse Financial. These statements are based on current expectations and the current economic environment and involve a number of risks and uncertainties that are difficult to predict. These statements are not guarantees of future performance. Actual results could differ materially from those expressed or implied in the forward-looking statements due to a variety of known and unknown risks, uncertainties and other factors. Although it is not possible to identify all of these risks and factors, they include, among others: the impact of the ongoing COVID-19 pandemic; differences between actual experience and actuarial assumptions and the effectiveness of our actuarial models; higher risk management costs and exposure to increased market risk due to guarantees within certain of our products; the effectiveness of our variable annuity exposure risk management strategy and the impact of such strategy on volatility in our profitability measures and negative effects on our statutory capital; the reserves we are required to hold against our variable annuities as a result of actuarial guidelines; the potential material adverse effect of changes in accounting standards, practices and/or policies applicable to us, including changes in the accounting for long-duration contracts; our degree of leverage due to indebtedness; the impact of adverse capital and credit market conditions, including with respect to our ability to meet liquidity needs and access capital: the impact of changes in regulation and in supervisory and enforcement policies on our insurance business or other operations; the availability of reinsurance and the ability of the counterparties to our reinsurance or indemnification arrangements to perform their obligations thereunder; the adverse impact to liabilities for policyholder claims as a result of extreme mortality events; heightened competition, including with respect to service, product features, scale, price, actual or perceived financial strength, claims-paying ratings, credit ratings, e-business capabilities and name recognition; any failure of third parties to provide services we need, any failure of the practices and procedures of such third parties and any inability to obtain information or assistance we need from third parties; the ability of our insurance subsidiaries to pay dividends to us, and our ability to pay dividends to our shareholders and repurchase our common stock; the effectiveness of our policies and procedures in managing risk; our ability to market and distribute our products through distribution channels; whether all or any portion of the tax consequences of our separation from MetLife, Inc. ("MetLife") are not as expected, leading to material additional taxes or material adverse consequences to tax attributes that impact us; the uncertainty of the outcome of any disputes with MetLife over tax-related or other matters and agreements or disagreements regarding MetLife's or our obligations under our other agreements; the potential material negative tax impact of potential future tax legislation that could make some of our products less attractive to consumers; and other factors described from time to time in documents that we file with the U.S. Securities and Exchange Commission (the "SEC").

For the reasons described above, we caution you against relying on any forward-looking statements, which should also be read in conjunction with the other cautionary statements included and the risks, uncertainties and other factors identified in our Annual Report on Form 10-K for the year ended December 31, 2019, particularly in the sections entitled "Risk Factors" and "Quantitative and Qualitative Disclosures About Market Risk," as well as in our other subsequent filings with the SEC. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update or revise any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events, except as otherwise may be required by law.



Non-GAAP and Other Financial Disclosures

Our definitions of the non-GAAP and other financial measures may differ from those used by other companies.

Non-GAAP Financial Disclosures

We present certain measures of our performance that are not calculated in accordance with GAAP. We believe that these non-GAAP financial measures highlight our results of operations and the underlying profitability drivers of our business, as well as enhance the understanding of our performance by the investor community.

The following non-GAAP financial measures, previously referred to as operating measures, should not be viewed as substitutes for the most directly comparable financial measures calculated in accordance with GAAP:

Non-GAAP financial measures:

- (i) adjusted earnings
- (ii) adjusted earnings, less notable items
- (iii) adjusted revenues
- (iv) adjusted expenses
- (v) adjusted earnings per common share
- (vi) adjusted earnings per common share, less notable items
- (vii) adjusted return on common equity
- (viii) adjusted return on common equity, less notable items
- (ix) adjusted net investment income

- Most directly comparable GAAP financial measures:
- (i) net income (loss) available to shareholders (1)
- (ii) net income (loss) available to shareholders (1)
- (iii) revenues
- (iv) expenses
- (v) earnings per common share, diluted (1)
- (vi) earnings per common share, diluted (1)
- (vii) return on common equity (2)
- (viii) return on common equity (2)
- (ix) net investment income
- (1) Brighthouse uses net income (loss) available to shareholders to refer to net income (loss) available to Brighthouse Financial, Inc.'s common shareholders, and earnings per common share, diluted to refer to net income (loss) available to shareholders per common share.

(2) Brighthouse uses return on common equity to refer to return on Brighthouse Financial, Inc.'s common stockholders' equity.

Reconciliations to the most directly comparable historical GAAP measures are included for those measures which are presented herein. Reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are not accessible on a forward-looking basis because we believe it is not possible without unreasonable efforts to provide other than a range of net investment gains and losses and net derivative gains and losses, which can fluctuate significantly within or outside the range and from period to period and may have a material impact on net income (loss) available to shareholders.

Adjusted Earnings, Adjusted Revenues and Adjusted Expenses

Adjusted earnings, which may be positive or negative, is used by management to evaluate performance, allocate resources and facilitate comparisons to industry results. This financial measure focuses on our primary businesses principally by excluding the impact of market volatility, which could distort trends.

Adjusted earnings reflects adjusted revenues less adjusted expenses, both net of income tax, and excludes net income (loss) attributable to noncontrolling interests and preferred stock dividends. Provided below are the adjustments to GAAP revenues and GAAP expenses used to calculate adjusted revenues and adjusted expenses, respectively.



Non-GAAP and Other Financial Disclosures (Cont.)

The following are significant items excluded from total revenues, net of income tax, in calculating the adjusted revenues component of adjusted earnings:

- Net investment gains (losses);
- Net derivative gains (losses), except earned income and amortization of premium on derivatives that are hedges of investments or that are used to replicate certain investments, but do not qualify for hedge accounting treatment ("Investment Hedge Adjustments"); and
- Certain variable annuity GMIB fees ("GMIB Fees").

The following are significant items excluded from total expenses, net of income tax, in calculating the adjusted expenses component of adjusted earnings:

- Amounts associated with benefits related to GMIBs ("GMIB Costs");
- Amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and market value adjustments associated with surrenders or terminations of contracts ("Market Value Adjustments"); and
- Amortization of DAC and VOBA related to (i) net investment gains (losses), (ii) net derivative gains (losses), (iii) GMIB Fees and GMIB Costs and (iv) Market Value Adjustments.

The tax impact of the adjustments mentioned is calculated net of the statutory tax rate, which could differ from our effective tax rate.

Consistent with GAAP guidance for segment reporting, adjusted earnings is also our GAAP measure of segment performance.

Adjusted Earnings per Common Share and Adjusted Return on Common Equity

Adjusted earnings per common share and adjusted return on common equity are measures used by management to evaluate the execution of our business strategy and align such strategy with our shareholders' interests.

Adjusted earnings per common share is defined as adjusted earnings for the period divided by the weighted average number of fully diluted shares of common stock outstanding for the period. The weighted average common shares outstanding used to calculate adjusted earnings per share will differ from such shares used to calculate diluted net income (loss) available to shareholders per common share when the inclusion of dilutive shares has an anti-dilutive effect for one calculation but not for the other.

Adjusted return on common equity is defined as total annual adjusted earnings on a four quarter trailing basis, divided by the simple average of the most recent five quarters of total Brighthouse Financial, Inc.'s common stockholders' equity, excluding AOCI.

Adjusted Net Investment Income

We present adjusted net investment income to measure our performance for management purposes, and we believe it enhances the understanding of our investment portfolio results. Adjusted net investment income represents net investment income including investment hedge adjustments.



Non-GAAP and Other Financial Disclosures (Cont.)

Other Financial Disclosures

Corporate Expenses

Corporate expenses includes functional department expenses, public company expenses, certain investment expenses, retirement funding and incentive compensation; and excludes establishment costs.

Notable items

Certain of the non-GAAP measures described above may be presented further adjusted to exclude notable items. Notable items reflect the impact on our results of certain unanticipated items and events, as well as certain items and events that were anticipated, such as establishment costs. The presentation of notable items and non-GAAP measures, less notable items is intended to help investors better understand our results and to evaluate and forecast those results.

Book Value per Common Share and Book Value per Common Share, excluding AOCI

Brighthouse uses the term "book value" to refer to "Brighthouse Financial, Inc.'s common stockholders' equity, including AOCI." Book value per common share is defined as ending Brighthouse Financial, Inc.'s common stockholders' equity, including AOCI, divided by ending common shares outstanding. Book value per common share, excluding AOCI, is defined as ending Brighthouse Financial, Inc.'s common stockholders' equity, excluding AOCI, divided by ending common shares outstanding.

CTE95

CTE95 is defined as the amount of assets required to satisfy contract holder obligations across market environments in the average of the worst five percent of a set of capital market scenarios over the life of the contracts.

CTE98

CTE98 is defined as the amount of assets required to satisfy contract holder obligations across market environments in the average of the worst two percent of a set of capital market scenarios over the life of the contracts.

Holding Company Liquid Assets

Holding company liquid assets include liquid assets in Brighthouse Financial, Inc., Brighthouse Holdings, LLC, and Brighthouse Services, LLC. Liquid assets include cash and cash equivalents, short-term investments and publicly traded securities excluding assets that are pledged or otherwise committed. Assets pledged or otherwise committed include amounts received in connection with derivatives and collateral financing arrangements.

Total Adjusted Capital

Total adjusted capital primarily consists of statutory capital and surplus, as well as the statutory asset valuation reserve. When referred to as "combined," represents that of our insurance subsidiaries as a whole.



Other Financial Disclosures (cont.)

Sales

Life insurance sales consist of 100 percent of annualized new premium for term life, first-year paid premium for whole life, universal life, and variable universal life, and total paid premium for indexed universal life. We exclude company-sponsored internal exchanges, corporate-owned life insurance, bank-owned life insurance, and private placement variable universal life.

Annuity sales consist of 100 percent of direct statutory premiums, except for fixed indexed annuity sales distributed through MassMutual that consist of 90 percent of gross sales. Annuity sales exclude certain internal exchanges. These sales statistics do not correspond to revenues under GAAP, but are used as relevant measures of business activity.

Net Investment Income Yield

Similar to adjusted net investment income, we present net investment income yields as a performance measure we believe enhances the understanding of our investment portfolio results. Net investment income yields are calculated on adjusted net investment income as a percent of average quarterly asset carrying values. Asset carrying values exclude unrealized gains (losses), collateral received in connection with our securities lending program, freestanding derivative assets and collateral received from derivative counterparties. Investment fee and expense yields are calculated as investment fees and expenses as a percent of average quarterly asset estimated fair values. Asset estimated fair values exclude collateral received in connection with our securities assets and collateral received from derivative counterparties.

Normalized Statutory Earnings (Loss)

Normalized statutory earnings (loss) is used by management to measure our insurance companies' ability to pay future distributions and is reflective of whether our hedging program functions as intended. Normalized statutory earnings (loss) is calculated as statutory pre-tax net gain from operations adjusted for the favorable or unfavorable impacts of (i) net realized capital gains (losses), (ii) the change in both the reserve-based and capital methodology-based CTE95 calculation, net of the change in our variable annuity reserves, and (iii) unrealized gains (losses) associated with our variable annuities risk management strategy. Normalized statutory earnings (loss) may be further adjusted for certain unanticipated items that impacted our results in order to help management and investors better understand, evaluate and forecast those results.

Risk-Based Capital Ratio

The risk-based capital ratio is a method of measuring an insurance company's capital, taking into consideration its relative size and risk profile, in order to ensure compliance with minimum regulatory capital requirements set by the National Association of Insurance Commissioners. When referred to as "combined," represents that of our insurance subsidiaries as a whole. The reporting of our combined risk-based capital ratio is not intended for the purpose of ranking any insurance company or for use in connection with any marketing, advertising or promotional activities.



Acronyms

- **AOCI** Accumulated other comprehensive income (loss)
- CTE Conditional tail expectations
- **DAC** Deferred policy acquisition costs
- FHLB Federal Home Loan Bank
- **GAAP** Accounting principles generally accepted in the United States of America
- **GMAB** Guaranteed minimum accumulation benefits
- **GMDB** Guaranteed minimum death benefits
- **GMIB** Guaranteed minimum income benefits
- **GMWB** Guaranteed minimum withdrawal benefits
- LIMRA Life Insurance Marketing and Research Association
- **NDGL** Net derivative gains (losses)
- **NIGL** Net investment gains (losses)
- **RBC** Risk-based capital
- TAC Total adjusted capital
- **ULSG** Universal life insurance with secondary guarantees
- VA Variable annuity
- **VOBA** Value of business acquired



Reconciliation of Net Income (Loss) Available to Shareholders to Adjusted Earnings and Adjusted Earnings, Less Notable Items, and Reconciliation of Net Income (Loss) Available to Shareholders per Common Share to Adjusted Earnings per Common Share and Adjusted Earnings, Less Notable Items per Common Share (Unaudited, in millions except per share data)

| | For the Three Months Ended | | | | | | |
|---|----------------------------|-------------------|----------------------|-----------------------|-----------------|--|--|
| ADJUSTED EARNINGS, LESS NOTABLE ITEMS | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30 2019 | | |
| Net income (loss) available to shareholders | \$(1,998) | \$4,950 | \$(1,077) | \$676 | \$377 | | |
| Less: Net investment gains (losses) | (34) | (19) | 33 | 27 | 63 | | |
| Less: Net derivative gains (losses), excluding investment hedge adjustments | (2,657) | 6,898 | (1,897) | 1,057 | 149 | | |
| Less: GMIB Fees and GMIB Costs | (125) | (166) | 34 | (4) | (22) | | |
| Less: Amortization of DAC and VOBA | 249 | (671) | 93 | 2 | (17) | | |
| Less: Market value adjustments and other | 24 | (43) | 17 | (14) | (16) | | |
| Less: Provision for income tax (expense) benefit on reconciling adjustments | 534 | (1,260) | 361 | (223) | (34) | | |
| Adjusted earnings | 11 | 211 | 282 | (169) | 254 | | |
| Less: Notable items | (28) | (62) | 17 | (429) | (42) | | |
| Adjusted earnings, less notable items | \$39 | \$273 | \$265 | \$260 | \$296 | | |

ADJUSTED EARNINGS, LESS NOTABLE ITEMS PER COMMON SHARE (1), (2)

| Net income (loss) available to shareholders per common share | \$(21.10) | \$47.11 | \$(10.02) | \$6.06 | \$3.27 |
|---|-----------|---------|-----------|--------|--------|
| Less: Net investment gains (losses) | (0.36) | (0.18) | 0.31 | 0.24 | 0.55 |
| Less: Net derivative gains (losses), excluding investment hedge adjustments | (28.06) | 65.64 | (17.65) | 9.48 | 1.29 |
| Less: GMIB Fees and GMIB Costs | (1.32) | (1.58) | 0.32 | (0.04) | (0.19) |
| Less: Amortization of DAC and VOBA | 2.63 | (6.38) | 0.87 | 0.02 | (0.15) |
| Less: Market value adjustments and other | 0.25 | (0.41) | 0.16 | (0.13) | (0.14) |
| Less: Provision for income tax (expense) benefit on reconciling adjustments | 5.64 | (11.99) | 3.36 | (2.00) | (0.29) |
| Less: Impact of inclusion of dilutive shares | - | _ | 0.01 | _ | _ |
| Adjusted earnings per common share | 0.11 | 2.01 | 2.61 | (1.52) | 2.19 |
| Less: Notable items | (0.30) | (0.59) | 0.16 | (3.85) | (0.36) |
| Adjusted earnings, less notable items per common share | \$0.41 | \$2.60 | \$2.46 | \$2.33 | \$2.56 |

(1) See definitions for Non-GAAP and Other Financial Disclosures in this Appendix.

(2) Per share calculations are on a diluted basis and may not recalculate or foot due to rounding. For loss periods, dilutive shares were not included in the calculation as inclusion of such shares would have an anti-dilutive effect.



Reconciliation of Return on Common Equity to Adjusted Return on Common Equity (Unaudited, dollars in millions)

| | Four Quarters Cumulative Trailing Basis | | | | | | |
|---|---|-------------------|----------------------|-----------------------|------------------|--|--|
| ADJUSTED EARNINGS | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | |
| Net income (loss) available to shareholders | \$2,551 | \$4,926 | \$(761) | \$1,758 | \$811 | | |
| Less: Net investment gains (losses) | 7 | 104 | 112 | (7) | (76) | | |
| Less: Net derivative gains (losses), excluding investment hedge adjustments | 3,401 | 6,207 | (1,994) | 1,941 | 191 | | |
| Less: GMIB Fees and GMIB Costs | (261) | (158) | 43 | (128) | (96) | | |
| Less: Amortization of DAC and VOBA | (327) | (593) | 153 | (173) | (153) | | |
| Less: Market value adjustments and other | (16) | (56) | (36) | (54) | (37) | | |
| Less: Provision for income tax (expense) benefit on reconciling adjustments | (588) | (1,156) | 362 | (324) | 40 | | |
| Adjusted earnings | \$335 | \$578 | \$599 | \$503 | \$942 | | |

| | Five Quarters Average Stockholders' Equity Basis | | | | | | |
|---|--|-------------------|----------------------|-----------------------|------------------|--|--|
| BRIGHTHOUSE FINANCIAL, INC.'S COMMON STOCKHOLDERS' EQUITY, EXCLUDING AOCI | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | |
| Brighthouse Financial, Inc.'s stockholders' equity | \$18,285 | \$17,103 | \$15,912 | \$15,254 | \$14,402 | | |
| Less: Preferred stock, net | 490 | 412 | 330 | 247 | 165 | | |
| Brighthouse Financial, Inc.'s common stockholders' equity | 17,795 | 16,691 | 15,582 | 15,007 | 14,237 | | |
| Less: AOCI | 3,424 | 2,765 | 2,379 | 1,841 | 1,291 | | |
| Brighthouse Financial, Inc.'s common stockholders' equity, excluding AOCI | \$14,371 | \$13,926 | \$13,203 | \$13,166 | \$12,946 | | |

| | | Five Quarters Average Common Stockholders' Equity Basis | | | | | | |
|---|------------------|---|----------------------|-----------------------|------------------|--|--|--|
| ADJUSTED RETURN ON COMMON EQUITY | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | | | |
| Return on common equity | 14.3% | 29.5% | (4.9)% | 11.7% | 5.7% | | | |
| Return on AOCI | 74.5% | 178.2% | (32.0)% | 95.5% | 62.8% | | | |
| Return on common equity, excluding AOCI | 17.8% | 35.4% | (5.8)% | 13.4% | 6.3% | | | |
| Less: Return on net investment gains (losses) | -% | 0.7% | 0.8% | -% | (0.6)% | | | |
| Less: Return on net derivative gains (losses), excluding investment hedge adjustments | 23.7% | 44.6% | (15.1)% | 14.7% | 1.5% | | | |
| Less: Return on GMIB Fees and GMIB Costs | (1.8)% | (1.1)% | 0.3% | (0.9)% | (0.7)% | | | |
| Less: Return on amortization of DAC and VOBA | (2.3)% | (4.3)% | 1.2% | (1.3)% | (1.2)% | | | |
| Less: Return on market value adjustments and other | -% | (0.4)% | (0.2)% | (0.4)% | (0.3)% | | | |
| Less: Return on provision for income tax (expense) benefit on reconciling adjustments | (4.1)% | (8.3)% | 2.7% | (2.5)% | 0.3% | | | |
| Adjusted return on common equity | 2.3% | 4.2% | 4.5% | 3.8% | 7.3% | | | |



Reconciliation of Total Revenues to Adjusted Revenues and Reconciliation of Total Expenses to Adjusted Expenses (Unaudited, in millions)

| | | For the Three Months Ended | | | | | /Ionths Ended |
|-------------------------------------|------------------|----------------------------|----------------------|-----------------------|------------------|------------------|------------------|
| | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Total revenues | \$(922) | \$8,985 | \$306 | \$3,187 | \$2,370 | \$8,063 | \$3,061 |
| Less: Net investment gains (losses) | (34) | (19) | 33 | 27 | 63 | (53) | 52 |
| Less: Net derivative gains (losses) | (2,653) | 6,902 | (1,891) | 1,057 | 149 | 4,249 | (1,154) |
| Less: GMIB Fees | 63 | 65 | 66 | 67 | 65 | 128 | 131 |
| Less: Investment hedge adjustments | (4) | (4) | (6) | _ | _ | (8) | _ |
| Less: Other | - | 1 | 10 | 1 | _ | 1 | _ |
| Total adjusted revenues | \$1,706 | \$2,040 | \$2,094 | \$2,035 | \$2,093 | \$3,746 | \$4,032 |
| Total expenses | \$1,600 | \$2,733 | \$1,678 | \$2,383 | \$1,901 | \$4,333 | \$3,545 |
| Less: Amortization of DAC and VOBA | (249) | 671 | (93) | (2) | 17 | 422 | (58) |
| Less: GMIB Costs | 188 | 231 | 32 | 71 | 87 | 419 | 118 |
| Less: Other | (24) | 44 | (7) | 15 | 16 | 20 | 39 |
| Total adjusted expenses | \$1,685 | \$1,787 | \$1,746 | \$2,299 | \$1,781 | \$3,472 | \$3,446 |



Investment Reconciliation Details (Unaudited, dollars in millions)

| | | For the Three Months Ended | | | | | Ionths Ended |
|---|------------------|----------------------------|----------------------|-----------------------|------------------|------------------|------------------|
| NET INVESTMENT GAINS (LOSSES) | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | June 30, 2020 | June 30, 2019 |
| Investment portfolio gains (losses) | \$(13) | \$2 | \$43 | \$30 | \$68 | \$(11) | \$60 |
| Investment portfolio writedowns | (21) | (21) | (10) | (3) | (5) | (42) | (8) |
| Total net investment portfolio gains (losses) | (34) | (19) | 33 | 27 | 63 | (53) | 52 |
| Other incremental net investment income | - | _ | _ | _ | _ | _ | _ |
| Net investment gains (losses) | \$(34) | \$(19) | \$33 | \$27 | \$63 | \$(53) | \$52 |

| | For the Three Months Ended | | | | | |
|----------------------------------|----------------------------|-------------------|----------------------|-----------------------|------------------|--|
| NET INVESTMENT INCOME YIELD | June 30, 2020 | March 31, 2020 | December 31, 2019 | September 30, 2019 | June 30, 2019 | |
| Investment income yield (1) | 3.11% | 4.44% | 4.43% | 4.62% | 4.79% | |
| Investment fees and expenses (2) | (0.13)% | (0.14)% | (0.11)% | (0.10)% | (0.12)% | |
| Net investment income yield | 2.98% | 4.30% | 4.32% | 4.52% | 4.67% | |

(1) Yields are calculated on investment income as a percent of average quarterly asset carrying values. Investment income includes investment hedge adjustments, excludes realized gains and losses and reflects the GAAP adjustments described beginning on page A-1 of this Appendix. Asset carrying values exclude unrealized gains (losses), collateral received in connection with our securities lending program, freestanding derivative assets and collateral received from derivative counterparties.

(2) Investment fee and expense yields are calculated as investment fees and expenses as a percent of average quarterly asset estimated fair values. Asset estimated fair values exclude collateral received in connection with our securities lending program, freestanding derivative assets and collateral received from derivative counterparties.

